



## **EXCLUSIVE VIP OFFER** MARCH 19-22, 2020

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TICKET ORDER INFORMATION				
LOCATION	REGULAR PRICE	YOUR PRICE	NUMBER OF TICKETS	TOTAL
FRONT ROW ON ICE**	\$91.50	\$91.50		
REMAINING ON ICE & FRONT ROW LOWER LEVE	L** \$66.50	\$66.50		
FIRST 8 ROWS LOWER LEVEL SIDES	\$46.50	\$46.50		
FIRST 8 ROWS LOWER LEVEL END	\$36.50	\$36.50		
REMAINING LOWER LEVEL SIDES	\$31.50	\$25.50		
REMAINING LOWER LEVEL END	\$28.50	\$23.10		
TOP 5 ROWS LOWER LEVEL END	\$26.50	\$21.50		
FRONT ROW UPPER LEVEL**	\$26.50	\$21.50		
UPPER LEVEL SIDES	\$21.50	\$17.50		
REMAINING UPPER LEVEL	\$18.50	\$15.10		
OPENING NIGHT *THURSDAY ONLY*	\$18.50-28.50	\$16.50		
HANDLING FEE PER ORDER (NOT PER INDIVIDUAL TICKET) =			\$3.00	
□ ACCESSIBLE SEATING REQUESTED 🕹 TOTAL AMOUNT DUE =				
CHOW THE INCODE ATION				

SHOW TIME INFORMATION		
PLEASE CHECK WHICH SHOW YOU WILL BE ATTENDING:		
THURSDAY, MARCH 19 <sup>™</sup>	SATURDAY, MARCH 21 <sup>st</sup>	SUNDAY, MARCH 22 <sup>ND</sup>
7:00 PM	11:00 AM	11:00 AM
FRIDAY, MARCH 20 <sup>™</sup>	SATURDAY, MARCH 21 <sup>st</sup>	SUNDAY, MARCH 22 <sup>ND</sup>
7:00 PM	3:00 PM	3:00 PM
	SATURDAY, MARCH 21 <sup>st</sup>	SUNDAY, MARCH 22 <sup>nd</sup>
	7:00 PM	7:00 PM

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CONTACT INFORMATION			
NAME		PHONE	
COMPANY/ GROUP NAME			
ADDRESS TO MAIL TICKETS			
CITY	STATE	ZIP CODE	
EMAIL ADDRESS			

PAYMENT INFORMATION				
VISA	MASTERCARD	AMERICAN EXPRESS	DISCOVER	
CARD NUMBER				
EXPIRATION				
SIGNATURE				
PLEASE MAKE CHECKS PAYABLE TO HERITAGE BANK CENTER				

## CAN BE FOUND ON PAGE 2 OF THIS ORDER FORM. **EMAIL ORDER FORM:** skern@heritagebankcenter.com

**ORDERING DIRECTIONS AND ADDITIONAL INFORMATION** 

**FAX ORDER FORM:** 513-333-3079 **MAIL ORDER FORM:** Heritage Bank Center

> Attn: Sarah Kern 100 Broadway Cincinnati, OH 45202

## FOR MORE INFORMATION CONTACT SARAH KERN

skern@heritagebankcenter.com or 513-421-1302

DEADLINE TO ORDER TICKETS IS: MARCH 12, 2020

## VIP ORDERING INFORMATION: DISNEY ON ICE

Children under 2 years of age do not need a ticket if they sit on an adult's lap. If the child has had their second birthday then they are required to purchase a ticket.

You must fill out an order form or order on https://heritagebankcenter.com/group-sales Once the order form is filled out you can email, fax, or mail the order form. Please do not bring the order form directly to Heritage Bank Center

If you are paying with a check or money order, please make sure that it is made out to Heritage Bank Center and mail it along with the order form. Please do not submit your order until your credit card can be charged.

Once the order is received it typically is processed within 48 hours. After the order has been processed the tickets will be mailed to the address that you listed on the order form. Please allow 7-10 days to receive the tickets in the mail from the time of processing.

If there isn't enough time to mail the tickets, they will then be left at will call under the name that is listed on the order form. You will need to show some form of identification to pick tickets up from will call.

Through the VIP Program some of the most desired seats are placed on hold. Once your order is submitted, we will pull the best available seats within the holds we have available. Once the holds are all sold out then we will give the best available seats that are remaining.

Please realize the earlier that you order your tickets the better your seats will be. Orders placed closer to the deadline will receive the best available but, no guarantees are made on seat locations.

You will not know your exact seat location until you receive your tickets.

If the price level of tickets that you ordered is no longer available, you will be notified.

Please be aware that no refunds or exchanges will be given.

IF YOUR TICKETS HAVE BEEN STOLEN, MISPLACED, DESTROYED OR NEVER ARRIVED IN THE MAIL THEY CAN BE REPRINTED. ONCE TICKETS HAVE BEEN REPRINTED IT WILL CANCEL THE BARCODE ON THE ORIGINAL SET MAKING THEM UNABLE TO BE USED. TICKETS CANNOT BE REPRINTED UNTIL THE DAY OF THE EVENT AND WILL BE AVAILABLE TO BE PICKED UP TWO HOURS PRIOR TO THE START OF EVENT.

PRICING MAP		
	\$91.50	
	\$66.50	
	\$46.50	
	\$36.50	
	\$25.50	
	\$23.10	
	\$21.50	
	\$21.50	
	\$17.50	
	\$15.10	

